



## CUSTOMER FOCUS

- Global cGMP Footprint with 10 Manufacturing Facilities World-Wide
- Robust Supply Chain to Ensure Our Starting Materials Meet our High Quality and Regulatory Standards
- Knowledgeable Sales & Customer Service Teams
- Going Beyond ISO9001:2015 to Provide Customers with World-Class Quality



## SUPPLIERS

- Raw Material Qualifications
- Supplier Audits
- MOC
- Quality Agreements



## RECEIVING

- Incoming Raw Material Inspections
- Supplier SCAR Program
- Supplier Documentation Per Shipment

ILC DOVER



## WAREHOUSE

- Inventory Management Systems
- Shipping & Receiving Activities
- HVAC Controls



## PACKAGING

- Packaging Performed in a Cleanroom Environment
- Double Bagged for Contamination Mitigation
- Certificate of Conformance



## MANUFACTURING

- Proprietary Heat-Sealing Technology
- Raw Materials Regulatory Compliance and Support
- Continuous Improvement
- Design Verification
- Resource Management
- Data & QC Testing
- Supporting Documentation